



**OFFICER REPORT TO LOCAL COMMITTEE
(WOKING)**

COMMUNITY SAFETY ANNUAL REPORT

7 JULY 2010

KEY ISSUE

This report provides an update on the work of the Safer Woking Partnership in 2009-10, its priorities for the coming year and up to date figures for crime.

SUMMARY

The county of Surrey is one of the safest counties in England with the highest level of public confidence that the police and local council are dealing with anti-social behaviour and crime issues (58.1% confident) according to the latest British Crime Survey, December 2009. The latest per 1000 population (May Financial Year to Date) rate for Surrey Police is 10.18 with Woking currently standing at 11.27 - this is about average.

OFFICER RECOMMENDATIONS

The Local Committee (Woking) is asked to endorse:

- (i) **the importance of the contribution of all services towards community safety and progress made;**
- (ii) **the decision for funding in item 10 of the formal local committee agenda (7 July 2010).**

1 INTRODUCTION AND BACKGROUND

- 1.1 The Safer Woking Partnership comprises statutory representatives from seven agencies: Surrey Police, Surrey County Council, Woking Borough Council, Surrey Primary Care Trust, Surrey Fire & Rescue Service, Surrey Police Authority and, since April 2010, Sussex and Surrey Probation Trust. In the Crime & Disorder Act 1998 a local crime and disorder reduction partnership, (now known as a Community Safety Partnership), is a statutory requirement with the function of auditing and monitoring local incidences of crime, and working together to devise and deliver an effective strategy to address such incidences.
- 1.2 In 2008 the Safer Woking Partnership and the Woking Local Strategic Partnership (LSP) agreed to work more closely together and now have joint meetings with agreed terms of reference under the umbrella of The Woking Partnership. Reports are provided on a quarterly basis when there is an opportunity for all partners on The Woking Partnership to provide input and comment.
- 1.3 The Safer and Stronger Communities Partnership Board takes a strategic overview of Surrey's community safety strategy and is chaired by the chief constable.
- 1.4 The annual strategic assessment of crime, disorder and anti-social behaviour in the borough was undertaken in early 2010, and the updated Partnership Plan 2010-11 reflects current priorities. This can be viewed at http://www.woking.gov.uk/community/safety/priorities/SWP_Plan.pdf Appendix 1 sets out the key priorities for 2010/11.
- 1.5 The Community Safety Partnership budget for 2010-11 is expected to include an Area Based Grant contribution of £62,104 (revenue) and £13,026 (capital) although these figures are subject to final confirmation, plus contributions from the statutory partners (also subject to confirmation). The Surrey County Council contribution comprises £12,000 which is ring-fenced for provision of a domestic abuse outreach service, together with a further £2,500 which members are asked to delegate to the Area Director as the representative on the CSP (refer to item 10 on formal agenda for Local Committee (Woking) on 7 July 2010).

2 ANALYSIS

- 2.1 We have had a positive start to the year around crime reduction as shown in the crime figures in Appendix 2. Serious acquisitive crime is down 18.5% and total notifiable offences are down 9.2%. Vehicle crime continues to fall and at the start of this financial year 2010 it was showing a 32.5% reduction on last year which is positive taking into

consideration we reduced vehicle crime last year in total by 22%. Burglary dwellings continue to be a challenge with a current rise of 23.3% (10 offences).

- 2.2 The Surrey Police website, www.surrey.police.uk, provides comparison data on the latest figures for different crime types and crime rates relative to other areas and is regularly updated (select Neighbourhood Crime Maps from the neighbourhood page). The Woking neighbourhood pages detail the local policing team and how to contact them, together with information about current priorities and concerns. Information about summer neighbourhood panel meetings is included in Appendix 2 of this report.
- 2.3 The Safer Woking Partnership has two working groups which address behaviour with a detrimental impact on the community: the first is the Joint Action Group (JAG) which examines reports of anti-social behaviour on a geographic or crime type basis and identifies partnership actions to address problems. The Community Incident Action Group (CIAG) focuses on individuals whose behaviour is having a negative impact on the community and agrees approaches to tackling this behaviour between partners.
- 2.4 Residents can report criminal behaviour or incident to the Safer Neighbourhood team on 0845 125 2222, or if it is a genuine emergency call 999. Details of the local team are included in Appendix 2 of this report and can also be found via www.surrey.police.uk.

Partnership successes in 2009-10

- 2.5 The partnership continued to monitor incidents affecting the community. The CIAG started the year in April 2009 with 5 open cases. During the year to March 2010 there were 8 new nominations, and 9 were cases closed. A variety of interventions were used in the cases that were closed. These predominately included home visits; work with education, drug and alcohol support and acceptable behaviour contracts. The monthly Joint Action Group (JAG) continued to monitor problem hotspots within the borough. These included Woking Town Centre for cycle thefts and drinking around the Town Square and Albion Square, vandalism around Goldsworth Park Centre and theft from motor vehicles. JAG is currently concentrating on reducing public order offences and substance misuse in Woking Park.
- 2.6 The Partnership gave financial support to several projects in 2009-10 including:
 - a) Surrey Women's Aid outreach service to people experiencing domestic abuse (with Surrey Heath and Woking boroughs);
 - b) Life Education Centres - a peer education programme delivered to all primary schools, which includes substance misuse;

- c) Surrey Fire & Rescue Service Youth Engagement Scheme, which trains “at risk” young people to help them become responsible citizens;
- d) Contributions to salary costs for an Anti Social Behaviour Officer in Woking Borough Council and within the Surrey Police ASB/PPO Unit to tackle reports of anti-social behaviour by implementing a range of suitable interventions, including ASBOs;

2.7 Key police interventions worth noting include:

- o To date 20,669 houses, 56% of the households in Woking, have been visited by PCSOs as part of the 'Street a Week' campaign to visit each house in the borough and discuss issues which may be affecting them. There have been many success stories as a result of this engagement including missing people being found, intelligence leading to arrests, warrants and neighbourhoods issues resolved.
- o Operation Jag, an initiative aimed at targeting vulnerable vehicles and ensuring police intervention to prevent owners becoming a victim of crime. To date 5,239 vulnerable vehicles have been identified with interventions made since February 2009. Woking saw a 22% reduction in vehicle crime last financial year.
- o Operation Teal, a similar initiative targeting vulnerable houses. 2,105 vulnerable houses have been identified since November 2008. Although burglary dwellings rose by 60 offences during 2009-10, we believe this has this would have been significantly more without these interventions.

The public reaction to these interventions has been positive.

2.8 The county-wide Drive Smart campaign was initiated by the Leader of Surrey County Council in 2009, and implemented by Surrey Police, to tackle anti-social driving (such as speeding, bad parking, use of mobile phones, not wearing the appropriate seat belt and other road traffic offences). Appendix 4 contains more detailed information on this work and its local impact. For further information, see www.drivesmartsurrey.org.uk.

2.9 The Safer Woking Partnership held a series of community action days under the banner Operation Quake in local neighbourhoods to target anti-social behaviour. Events included cleaning up graffiti around Alpha Road, working with young people in Knaphill, targeting acts of anti social driving in Sheerwater, a community clean up day in Horsell and a range of initiatives in Goldsworth Park. Domestic Abuse Awareness Week was held in October 2010 and ‘Light up the Night ‘ in November. This latter initiative highlighted night time related safety initiatives to local people including road safety, cycle safety, personal safety, crime prevention and using fireworks responsibly.

Updated Partnership Plan 2010-11

2.10 The priorities for 2010/11 are set out in Appendix 1. Key actions to address these priorities include:

- Street Angels, which are a team of volunteers which will assist people in the town centre from 10pm till 4am for one night a week,
 - continuation of Drive Smart (see appendix 4)
 - further local community action 'Quake' days
 - activities during Domestic Abuse Awareness Week which runs from 11-15 October
 - four campaigns on Eagle Radio with colleagues in Waverley, Surrey Heath and Guildford. These are covering anti-social behaviour (running June/July), domestic abuse in October, and two further campaigns during Christmas and spring.
- 2.11 As highlighted in appendix 1, the other themes identified in the Partnership Plan for 2010/11 will be addressed through actions at JAG, CIAG or through mainstreamed service delivery including direct service provision and enforcement activity, training and outreach in targeted areas. A full copy of the plan is available via http://www.woking.gov.uk/community/safety/priorities/SWP_Plan.pdf.

3 CONSULTATIONS

- 3.1 Surrey Police conduct regular neighbourhood panel meetings at local level with members of the public, as part of the neighbourhoods' agenda. Details of forthcoming panel meetings and neighbourhood officers are laid out in Appendix 3.

4 FINANCIAL AND VALUE FOR MONEY IMPLICATIONS

- 4.1 Surrey County Council has made available £14,500 per borough/district for use in conjunction with the Community Safety Partnerships (CSPs) in 2010-11. This budget requires that £12,000 of the total provided to the CSP is for domestic abuse, subject to an outreach service being provided. The decision on this funding will be taken under item 10 of the formal local committee agenda on 7 July 2010.

5 EQUALITIES AND DIVERSITY IMPLICATIONS

- 5.1 The CSP funding contributes to a domestic abuse outreach service provided under a service level agreement with Surrey Women's Aid. Support and signposting is provided to people, referred by the police and other local agencies, or self referrals, who have experienced various types of domestic abuse.
- 5.2 Steps are taken to ensure that the Neighbourhood Panel meetings are accessible for all and hard to reach groups are targeted. Surrey Police has a minicom number - 01483 53 99 99.
- 5.3 Incidents of hate crime are monitored carefully by Surrey Police.

6 CRIME AND DISORDER IMPLICATIONS

- 6.1 The community safety implications are implicit in the report.

7 CONCLUSION

- 7.1 Members are asked to endorse the contribution of all services towards community safety and note progress made.

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APPENDIX 1 – Partnership Plan Priorities for 2010/11

Priority Issue	Process to address issue	Relevant LAA Target
Crime		
Theft from vehicles (sat-navs and number plates)	JAG and Core Police work	NI 30/21
Dwelling burglaries	Core Police work	NI 30/21
Alcohol related violent crime and Public Place Violence	Licensing Tasking Meeting and Core Police work	NI 30/21
Domestic Abuse	Domestic Abuse Forum and MARAC	NI 32
Anti-social behaviour		
Confidence and Customer Satisfaction	British Crime Survey	NI 21
Anti-social driving, traffic and parking issues	Drive Smart and JAG, SCC/Police	NI 21
Fly tipping in “hotspot” areas	JAG	NI 21
Hazardous drinking of alcohol i.e. above sensible levels	Alcohol Strategy JAG and NHS Surrey	NI 21
Community Reassurance		
Perceived personal safety of females and older members of the community, when they are out and about in the area, especially after dark	Plan of Action	NI 5
Fire		
Continued attention to suspicious fires.	Core Fire Service work and JAG/CIAG	NI 30/21
Data quality and information		
The continued sharing of data and information, with greater alignment of data sets – e.g. geography, time based	JAG	
The need for better quality intelligence in relation to drug use and dealing in the area, especially in relation to Methamphetamine	Surrey DAAT	

PUBLIC ENGAGEMENT ITEM 2

APPENDIX 2 - Notifiable offences

Borough Level
Financial Year to Date: April 2010 to May 2010
Woking

Crime Category	Crime				
	Last year	This Year	Number	%	
Criminal damage	284	217	-67	-23.6%	↓
Domestic Burglary	43	53	10	23.3%	↑
Drug Offences	40	31	-9	-22.5%	↓
Fraud and Forgery	47	31	-16	-34%	↓
Non domestic burglary	70	52	-18	-25.7%	↓
Other criminal offences	25	18	-7	-28%	↓
Other sexual offences	3	3	0	0%	-
Robbery	7	5	-2	-28.6%	↓
Serious sexual	12	10	-2	-16.7%	↓
Theft (other than vehicle) & handling stolen goods	226	260	34	15%	↑
Vehicle crime (excluding interference)	123	83	-40	-32.5%	↓
Vehicle interference and tampering	21	5	-16	-76.2%	↓
Violence with injury	90	97	7	7.8%	↑
Violence without injury	153	174	21	13.7%	↑
TNO	1144	1039	-105	-9.2%	↓

Borough Level
Financial Year to Date: April 2010 to May 2010
Woking

Crime Category	Crime				
	Last year	This Year	#	%	
Serious Acquisitive	173	141	-32	-18.5	↓
Violence with injury	90	97	7	7.8%	↑
Serious Acquisitive & Violence with injury	263	238	-25	-9.5%	↓

SCC Local Committee (Woking)

APPENDIX 3 - Neighbourhood Police

Surrey Police website: www.surrey.police.uk and follow the link to your neighbourhood.

Neighbourhood Police details

Sheerwater	PC Stuart Watt
Byfleet, West Byfleet, Pyrford	PC Phil Beach
Maybury	PC Catherine Wright
Old Woking	PC Paul May
St. Johns	PC Clare Leggat
Woking Town	PC Jo Wright
Knaphill	PC Tina Anscombe
Horsell	PC Josh Parish
Goldsworth Park	PC Chris Grantham

Neighbourhood Sergeants:

PS Chris Smith – Eastern Area
PS Dave Griffiths – Central Area
PS Mark Bridge – Western Area

To contact Neighbourhood Officers please use the following generic number and email address: Tel: 0845 125 2222

Eastern Team – w_safer_woking_eas@surrey.pnn.police.uk
(Sheerwater, Byfleet, Maybury) Ext 39911

Western Team – w_safer_woking_wes@surrey.pnn.police.uk.
(Knaphill, Horsell, Goldsworth Park) – Ext 39944

Central Team – w_safer_woking_cen@surrey.pnn.police.uk
(Old Woking, St. Johns, Woking Town) - Ext 30055

Dates of Neighbourhood Panel Meetings

Knaphill Panel Meeting

Thursday 5th August 2010 7.30pm Holy Trinity Church, Chobham Road, Knaphill

Brookwood Panel Meeting

Date – tbc 7.30pm Brookwood Memorial Hall, Connaught Road.

Goldsworth Park Panel Meeting

Monday 5th July 2010 1pm Lakeview Community Centre

Horsell Panel Meeting

Wednesday 11th August 2010 at 7pm Horsell Village Hall

Sheerwater Panel Meeting

Wednesday 15th September 2010 7.30pm Parkview Centre, Blackmore Crescent

Byfleet Panel Meeting

Tuesday 13th July 2010 7.30pm Byfleet Village Hall, High Road

West Byfleet Panel Meeting

Date – tbc 7.30pm Dora Honnor Rm, St. John the Baptist Church

Pyrford Panel Meeting

Date – tbc 7.30pm Pyrford Village War Memorial Hall, Coldharbour Road

Maybury West Panel Meeting

Tuesday 13th July 2010 7.30pm The Maybury Centre, Board School Road

Maybury East Panel Meeting

Wednesday 7th July 2010 7.30pm ARCH, Alpha Road, Maybury

Mount Hermon East Panel Meeting

Tuesday 10th August 2010 7.30pm The Christian Science Church, Heathside Road

Old Woking Panel Meeting

Wednesday 7th July 2010 7.30pm Community Centee, Sundridge Road, Kingfield

St Johns Panel Meeting

Monday 26th July 2010 7.30pm St. Johns Memorial Hall, St Johns

Mount Hermon Panel Meeting

Monday 19th July 2010 7.30pm St Mary of Bethany Church Hall

APPENDIX 4 – Drive Smart



Woking - Road Safety Activities 2009/2010

In September 2009, in response to the growing public concern over road safety, a year long DRIVE SMART campaign was introduced across the county managed jointly by Surrey Police and Surrey County Council. The aim of the campaign is to focus our efforts and resources on educating drivers whilst cracking down on anti social driving.

DRIVE SMART looks at a wide range of issues including speeding, anti social parking, the use of mobile phones whilst driving, ensuring that appropriate seat belts are worn and other road traffic offences. Other issues covered include monitoring the condition of roads and road signs and the need for engineering remedies to increase the safety for all road users.

As part of the DRIVE SMART campaign, larger scale Roadside Education and Enforcement Days (REED) are taking place in each Borough. These days involve Police and partner agencies interacting with the general motoring public with the aim of changing motorist's behaviour for the long term.

Woking held its first REED day in November 2009 followed by a second on 14 April 2010. Both days proved very successful and the results are shown below.

REED DAY – November 2009

Total Vehicles Stopped	108
Total interventions	80
Total enforcement	30

PUBLIC ENGAGEMENT ITEM 2

REED DAY – 14 April 2010

Total Vehicles Stopped	328
Total interventions	237
Total enforcement	91

This second REED day was held in 3 separate locations, Egley Road, Hermitage Road and Maybury Hill. Police dealt with drivers by way of enforcement or education and were supported by a number of partner agencies including VOSA, the Immigration Service and the Safer Surrey Partnership. In addition a DRIVE SMART education stall was set up in the town centre where in excess of 100 people were spoken to and advice on various traffic related topic's was given.

In addition to the REED days a significant amount of work has been carried out by the local Policing team supported by Community Speed Watch and School Speed Watch.

The tables below highlight the main activities that have been recorded since September 2009 to date.

WOKING - MAIN DRIVE SMART ACTIVITIES – 9 Sept 09 to 31 Jan 10

<u>Activity</u>	<u>Hours</u>	<u>Interventions</u>	<u>Comments</u>
Casualty Reduction routes	16.75	34	RPU/CRO carried out standard patrol hours on these roads
Laser by CRO	64.25	361	Includes camera and stand alone laser
Promoting DRIVE SMART	154.25	241	Includes driver education and advice
School Speedwatch	15.50	66	7 planned between Feb and July
Dealing with ICAD's	21.5	19	Re Anti Social Driving
Community Speed Watch	60	1764 Yellow letters 73 Red letters	
Driver Alert	7.5	26	Mainly RPU and RPCSO

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PUBLIC ENGAGEMENT ITEM 2

Standard Patrol Operation	28	117	Mainly RPU
Others (including ZJ's, Meetings, Action and PAD days)	27.25	11	
Panel Priority	28	144	Includes speed checks
REED	29.50	108	
<u>TOTALS</u>	365 hours	2739	

WOKING – MAIN DRIVE SMART ACTIVITIES 1 Feb to 31 May 2010

Activity	Hours	Intervention	Comments
Casualty Reduction Routes	3.25	9	RPU/CRO carried out standard patrol hours on these roads
Laser by CRO	30	502	Includes camera and stand alone Laser
Promoting DRIVE SMART	18	44	Includes driver education and advice
School Speedwatch	4	20	7 planned between Feb and July
Standard Patrol Operation	2	10	Mainly RPU
Others	12.75	4	
Panel Priority	6.5	22	Includes Speed checks
REED	30.5	370	
Administrative support	21.75		
Total	134.75	981	

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Other Activities

Roads Police Units in Woking

The Woking Safer Neighbourhood team has the added support of two Roads Police Community Support Officers (RPCSO's) who work on directed road traffic issues. They are trained to carry out speed checks and issue fixed penalty tickets for a limited number of traffic offences including unnecessary obstruction.

The Roads Police Units (RPU) are aligned to the Neighbourhood areas and throughout the year a number of joint road checks have been planned covering all aspects of vehicular activities.

Community Speed Watch Schemes

There are currently five schemes in the Borough of Woking. They are staffed by members of the local community and are very helpful in tackling speed problems in their respective area. The current schemes are run in the following areas: - Saunders Lane, Park Road, Westfield Road, Brewery Road and Kettlewell Hill.

School Speedwatch Initiatives

Surrey Police continue to support the Safer Surrey Partnership and carried out school speedwatch in Brookwood and Knaphill where a significant number of vehicles were stopped and suitable advice given by attending Police Officers to drivers who were speeding.

Other initiatives

The Driver Alert education scheme and Talk Smart mobile phone campaign have been supported by Neighbourhood Officers and RPCSOs.

Most Neighbourhood Police and Police Community Support Officers have been trained either in the use of the speed laser or radar. This enables the Woking Safer Neighbourhood team to be more self sufficient and able to tackle local speed concerns more effectively.

Casualty Reduction Routes (CRR)

The two CRR's in Woking have now been re-assessed, resulting in the following changes:-

- The A245 Parvis Road, has seen a considerable reduction in road traffic collisions (RTC's) and as a result has been replaced by the A324 Hermitage Road, Knaphill from its junction with Amstel Way to Lower

Guildford Road. There have been 10 injury collisions over the study period.

- Maybury Hill/Monument Road, Maybury, between Old Woking Road and north of Monument Way East. There have been 11 injury collisions over the study period.

A number of enforcement sessions have been carried out jointly by the CRO, RPU and RPCSO's in respect of mobile phone, seat belt and speeding in both locations resulting in many motorists being stopped and dealt with by way of warning or prosecution.

This has heightened the awareness of these offences by the road users in the area and shown the general motoring public and the local community that Surrey Police are determined to reduce the incidence of motoring offences and anti social driving. The targeting of these roads has resulted in a reduction of RTC in both locations.

Vehicle Excess Speed Activated Signs

The Woking CRO currently has four portable, flashing speed warning signs which are currently sited in Woodlands Avenue, Parvis Road and the other two are in Kettlewell Hill. These were purchased through SCC and Drive Smart funding. These signs are effective over the short term, and the CRO has a list of sites agreed with the Local Highways Manager and the locations are rotated throughout the year.

Speed Detection Radar (SDR's)

The CRO has three SDR's which are used to carry out covert speed surveys at sites which are considered potentially dangerous, usually following complaints from members of the local community, members of the community Speed Watch and sites where there are high numbers of recorded RTC's. These SDR's have been purchased jointly by SCC and Surrey Police.

Each survey takes a week and measures and records the speed of all vehicles in each direction, 24 hours per day for the whole week. The results provide the CRO with a more accurate picture of speed at a site and helps us to make an informed decision on the best way to deal with the problem. Options such as enforcement or engineering (refreshing road markings, new signs etc), or by suggesting a Community Speedwatch for the area are some of the possible solutions.